



To: All PALO Students/Parents  
From: Technology Support  
Re: Mandatory PALO Computer Update Procedures  
Date: June 15, 2010

---

Beginning June 28, 2010, the PALO technology staff is performing a mandatory update that is required for your student's PALO computer to continue working. These updates will install new software required for you to have a successful school year. You will need to bring your PALO-issued computer into our central office or call 888-677-7256 for UPS pickup if you live outside of Allegheny County.

**This update is required .**

The computer update schedule has been organized by the first letter of the student's last name. The update will take approximately 35 minutes to complete. The update team will be available from 7:30a.m. until 3:30p.m. during the week. If you would like to schedule an appointment or have any questions, please call our tech support hotline at 888-677-7256.

**\*An appointment is not required and walk-ins are welcome.**

June 28th – July 2<sup>nd</sup>

Last name starting with **A – E**

July 6<sup>th</sup> – July 9<sup>th</sup>

Last name starting with **F – J**

July 12<sup>th</sup> – July 16<sup>th</sup>

Last name starting with **K – P**

July 19<sup>rd</sup> – July 23<sup>th</sup>

Last name starting with **Q – U**

July 26<sup>th</sup> – July 30<sup>th</sup>

Last name starting with **V - Z**